* 3RD ASSIGNMENT
* 1.PROCESS TO STEP BY STEP IDENTIFY THE ISSUE AND RESOLVE THE ISSUE IS CALLED AS TROUBLESHOOTING.
* 2.STEPS FOR TROUBLESHOOT BLACK SCREEN ERROR:
* CHECK ALL CABLES CONNECTED PROPELY WITH MONITOR AND PC ALSO CHECK IT’S WORKING OK OR NOT.
* DISCONNECT ALL PERIPHERAL DEVICE LIVE EXTERNAL HARD DRIVE, PENDRIVE, WEB CAM PRINTER AFTER THAT PC START AGAIN.
* RESET BIOS BY REASSEMBLE CMOS BETTRY.
* REMOVE AND RESET RAM AND HARDDISK.
* PRESS AND HOLD THE POWER BUTTON FOR 15 TO 20 SECONDS FOR HARD RESET.
* 3.
* 4.BASIC TROUBLESHOOTING OF PRINTER
* UNPLUG AND RESTART PRINTER.
* CHECK THE POWER CONNECTIONAND USB WIRED CONNECTION OF PRINTER.ALSO CHECK LAN CABLE CONNECTED OR NOT.
* CHECK THE CARTIADGE.
* RUN WINDOWS PRINTER TROUBLESHOOTER FROM CONTROL PANEL SETTING.
* UPDATE THE PRINTER DRIVER.
* RESTART THE PRINTER SPOOLER SERVICE IN WINDOWS SYSTEM.
* 5.BASIC TROUBLESHOOT OF LAPTOP:
* CHECK POWER SUPPLY AND BETTRY
* CHECK HARDWARE COMPONENTS (RAM, SSD, FAN, PROCESSOR) WORKING PROPERLY.
* CHECK OS UPDATES OR SOFTWSRE UPDATE.ALSO CHECK ANY DRIVER UPDATE.
* TRY BOOTING IN SAFE MODE.